General Terms and Conditions (GT&Cs) of Gspaltenhornhütte SAC

1. Area of Application

The General Terms and Conditions (GT&Cs) apply to all reservations in the Gspaltenhornhütte SAC according to Art. 1.3 of the SAC Hut Regulations

2. Guest Contract and Reservation

2.1 The guest contract is finalised directly and exclusively between the person making the reservation (hereinafter: the guest) and the hut warden of the Gspaltenhornhütte SAC.

2.2 Reservations for accommodation and half board become binding for both parties as soon as they are confirmed verbally or in writing. The GT&Cs come into force with each confirmation.

2.3 Credit card details are requested for accommodation reservations made through the Online Hut Reservation System (hut-reservation.org).

3. Advance Payment / Deposit

3.1 The hut warden of the Gspaltenhornhütte SAC is entitled to request an advance payment / deposit to secure the reservation. The maximum amount of the advance payment / deposit may be the equivalent of the total value of the booked services. The payment must be transferred by the agreed date, otherwise the reservation will be deemed not confirmed. A refund will only be granted if the contract is cancelled in a timely manner in compliance with the Terms of Cancellation (section 5 ff.).

3.2 No advance payments may be requested for officially advertised section tours.

4. Reservation Fee

4.1 A fee is charged per guest and per night to guarantee reservations. This reservation fee is non-refundable. In the event of a stay at the hut, it is credited towards the total price.

➔ *The reservation fee per guest and per night will be charged from 1 May 2027 for overnight stays from 1 November 2027. It amounts to CHF 10.- per guest and per night.*

4.2 No reservation fee is charged for officially advertised tours of SAC sections.

5. Terms of Cancellation / No-Show Charge

5.1 Cancellations, amendments and rescheduling of reservations are accepted free charge until 18:00 hrs 2 days before the first reserved overnight stay at the latest and shall be made through hut-reservation.org or by telephone. The reservation fee is payable in all cases.

5.2 In the event of failure to communicate or late communication of cancellations, rescheduled reservations or changes, the hut warden of the Gspaltenhornhütte SAC is entitled to charge cancellation/no-show fees equal to the reserved service to the credit card on file, or else issue an invoice for them. The terms of cancellation of the Gspaltenhornhütte SAC are as follows:

Cancellation up to 2 days at 6 pm before arrival	free of charge
Cancellation from 2 days after 6 pm before arrival	Costs of the reserved service (overnight stay, room supplement and half board) per person and night
No show	Costs of the reserved service (overnight stay, room supplement and half board) per person and night

5.3 The cancellation and no-show fees as specified in Art. 5.2 shall not apply if the guest can prove in writing through documented evidence that it is impossible to use the booked service due to unexpected weather events (a confirmed severe weather warning from MeteoSwiss or a confirmed avalanche hazard level rise in the SLF Avalanche Bulletin compared to the previous day) for the route and day in question. The hut warden of the Gspaltenhornhütte SAC must be informed by 18:00 hrs on the day prior to the date of the booked overnight stay.

5.4 Art. 5.1, 5.2 and 5.3 also apply in the event of early departure.

6. Withdrawal by the Hut Warden

The hut warden of the Gspaltenhornhütte SAC may withdraw from the contract under the following conditions:

- Force majeure or other circumstances beyond the control of the hut warden.
- Guest clearly violates the SAC hut rules during his or her stay;

- The purpose or reason for the stay is in breach of the law.

In the event of a contract withdrawal by the hut warden for the aforementioned reasons, the guest shall not be entitled to compensation for damages incurred. Payment for the booked services remains due in principle within the scope of the Terms of Cancellation, except in cases of force majeure.

7. Obligation of Identification

7.1 Overnight rates for SAC members and members of reciprocating organisations shall only be granted upon presentation of a valid identity card.

7.2 Free overnight stays for mountain guides practicing their profession shall only be granted upon presentation of a valid IVBV credentials as well as the membership card of the SAC or a reciprocating organisation.

8. Payment

Charges for board and accommodation are to be paid on the day of departure at the latest. Payment by credit card, electronic transfer (e-payment) or foreign currencies is only possible upon availability and prior agreement.

9. Exclusion of Liability

All written and verbal information (e.g. on route, avalanche and weather conditions, route information etc.) is provided by the hut warden of the Gspaltenhornhütte SAC with the greatest possible diligence and to the best of their knowledge and experience. However, the hut warden of the Gspaltenhornhütte SAC does not assume any liability for the information provided. All decisions made regarding tours, routes etc. are the guest's sole responsibility. Any liability of the hut warden of the Gspaltenhornhütte SAC or the SAC for damages of any kind incurred by the guest as a result of information or advice provided is excluded.

10. Applicable Law and Place of Jurisdiction

The General Terms and Conditions of the Gspaltenhornhütte SAC are governed by Swiss law. The place of jurisdiction is the municipality in which the hut is located.

11. Transitional Provision

The key date for the application of the changes from 13 June 2026 is the date of the reservation.

City / date: Fiesch, 01.11.2026

Hut warden: Thomas Jentsch und Monika Schmidlin

The General Terms and Conditions for SAC Huts were approved by the General Assembly on 13 June 2026 and enter into force on 1 November 2026.